

Liability

Unless negligence by the Company is proved, the company will not be held liable for injury to person, or damage to any property of any Customer or person staying/visiting the premises and or its general facilities and area.

If a room is unavailable upon arrival, then we shall refund any monies paid for the unavailable room(s). We will endeavour relocate you to another hotel, of similar quality, but shall not be liable for any difference in rooms rates. We will pay for any reasonable cost in transport. Our liability in all cases, shall be limited to the rate that you would have paid for the 1st nights accommodation only, and shall only become payable when the cost of alternative accommodation is greater than our full room rate, not a discounted room rate.

Where bookings are made through an agent, we reserve the right to decline the booking for any reason within 24 hours of the booking being made.

Where bookings are made direct with us, the booking may be declined within 4 hours.

General

1. We shall not permit the use of its facilities for any purpose other than that stated in the original booking correspondence; unless written consent is obtained prior to the event.
2. Although the hotel has endeavoured to insure all information in its advertising material is correct at the time of printing, it reserves all rights to alter, substitute or withdraw any service, facility or amenity at any time, without notice if necessary.
3. We are not responsible for any damage to Customers' or visitors' cars parked in Our car parks.
4. This agreement is subject to English Law.
5. The Customer accepts that we and our agents can have unrestricted right of access at all times to any and all rooms and agrees to comply with the following:
 - a. The Customer accepts full responsibility for all of the Customer's visitors in or about the hotel and its general facilities and area. No visits are permitted between 12am and 7am. Any damage to the rooms' fixtures, fittings and furnishings will be the responsibility of the Customer and will be charged accordingly.
 - b. We are a NON SMOKING establishment and an additional £75.00 will be added to the bill if the Customer is found to be smoking. In line with the new non-smoking regulations of July

2007, we have the right to ask any Customer who is found smoking inside the Inn's premises to leave the inn.

- c. Room keys must be left either at reception or a pre agreed place upon departure; if they are lost the Customer will be charged £25.00.
- d. The Customer agrees not to use or store articles or liquids that are dangerous, noxious, inflammable, and explosive or which may give a risk to health or fire risk.
- e. The Customer hereby warrants and represents that they will not keep in the rooms any of the following:
 - i. Any live animals of any description except for dogs, and the customer agrees to pay for and additional cleaning, and or the cost of replacement to any of the rooms furniture, fixtures or fittings.
 - ii. Firearms, illegal drugs and any other illegal goods
 - iii. Anything unlawfully in their possession
- f. The Customer hereby warrants and represents that they will not use the bedroom for any purpose which is illegal
- g. Customers are respectfully reminded that accounts are due for payment immediately upon presentation, and must be settled upon departure. The customer consents to their credit or debit card being charged the balance of any unsettled accounts. Personal or business cheques are not accepted Payment may be made in cash, sterling or Euros or by credit or debit card. (See main website for cards accepted).

The Customer, by making a booking with the The Bell at Iden, either directly or through its agents accepts these terms and conditions in full, without exception and/or variation.